



Handling of live animals

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About company

"Sheremetyevo-cargo" is one of the largest air cargo terminals in Russia. The company works for more than 30 years.

"Sheremetyevo-cargo" is the most high-tech ground handler in the Moscow aviation hub.

28 000 m²

Terminal complex area

19,7 ha

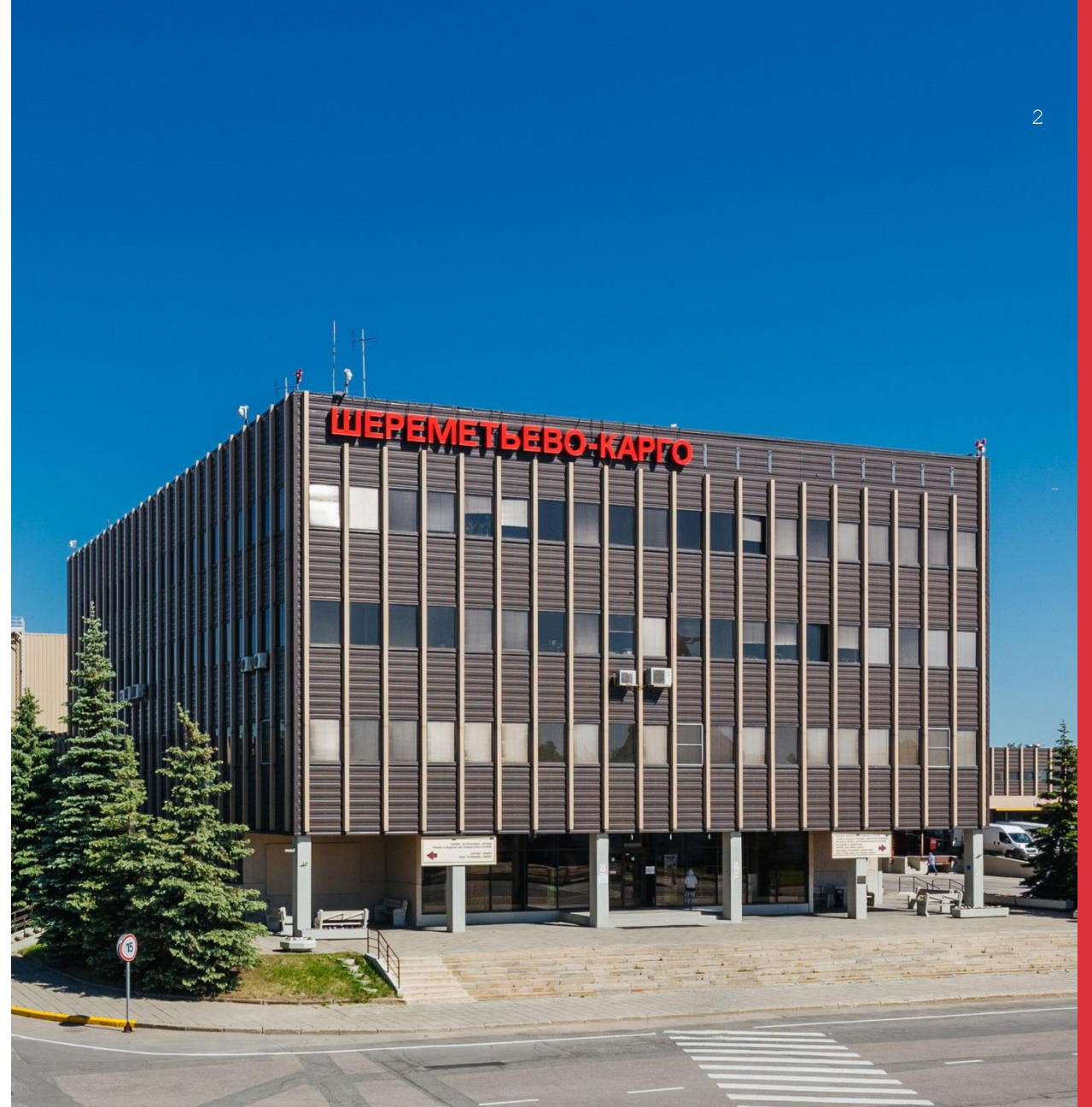
Main terminal area

200 000 t

Annual turnover

970 persons

Staff members



Handling of live animals

"Sheremetyevo-cargo" has a wide experience of handling live animals.

We accept and handle:

- Pets of private clients (cats, dogs etc.)
- Eggs and day-old chicks
- Aquarium fish
- Animals for circuses and zoos (giraffes, bears, elephants, dolphins, beluga whales, etc.)
- Insects (butterflies, bees, bumblebees, etc.)
- Big quantities of animals (cows, pigs, horses, etc.)

Handling guidelines

Our goal is to provide comfortable service for animals and keep them separately from other cargo.



Strict compliance with

IATA (Live Animals Regulations),
SITES, Russian law and guidelines
of the airlines



Ensure necessary temperature conditions



Priority handling (warehouse and ramp)



Communication with consignee

You will always know where your
pet is now and how soon you will
be able to receive it

Transportation of live animals

For delivery of live animals we use special vehicles with thermal equipment and thermo-dollies.

WE HAVE:

Vehicles with thermal equipment to carry cargo on pallets (PMC)

Conditions from -25°C to +25°C

Vehicles with thermal equipment to carry cargo without ULDs (BULK)

Conditions from -25°C to +25°C



Handling of live animals at the warehouse

Warehouse has a special storage areas for animals providing necessary temperature and humidity.

- We always provide water to animals
- Feeding is only possible after consultation with the consignee (shipper)
- The warehouse workers can always advise the animal health status
- If necessary, you can access your pet and take care of it
- We have a vet on our warehouse who can offer qualified assistance for animal

Customs clearance and veterinary control

Note that full set of original accompanying documents must arrive with your animal. It is a mandatory term for unloading cargo from the aircraft and veterinary and customs clearance.

Customs clearance of live animals is carried out 24 hours a day, 7 days a week, 365 days a year.



Handling big quantities of live animals

Handling of big quantities of live animals is carried out according to plan, which is pre-agreed with the shipper and the consignee. For pre-agreement we need the following information:



Photos and descriptions of the stables / cages in which the animals will arrive / depart



Preferred way of transferring animals to the truck (from the truck) of the customer (together with the cage, by moving individual animals without the cage, etc.)



Customer's requirements for temperature conditions of the animal accommodation



Additional services requests

Handling big quantities of live animals

To handle big quantities of live animals we arranged a special sterile area for transferring from the stables and cages directly to the client's truck. The special handling cages and bridges are always available.

400

Heads -
we have experience of
handling big
quantities of cattle



Handling big quantities of live animals



Our company has its own workshops, which according to customer drawings can construct reloading bridges, reinforced cages, etc.



Overloading of heavy cages (elephants, etc.) is carried out using forklift with a capacity up to 13 tons, cranes with a lifting capacity of 25 tons or crane-beam



The vet is present at all stages of the handling process

Additional services



Cleaning and disinfection of pallets



Express delivery of documents



Vet services



Construction of transportation cages adapted to your requirements



Services of cynologist



Construction of the reloading bridges according to customer drawings



Collection and destruction of waste



Deconstruction of stalls / cages and loading them into customer's vehicle



Feeding and care services, walking pets etc.



Services of specialist with tranquilizer weapons

Express delivery

To get cargo documents as fast as possible you can request "Express delivery" service.

Time of documents preparation
1.5-2.5 hours after flight arrival

(495) 961-38-08

**Under request of the client
a special staff member will
be dedicated to work with
the cargo**

**Delivery of documents
and cargo will be done
separately from other
cargo**

**You will be able to start
customs clearance 3-4
hours earlier**

Our advantages



Delivery of cargo to Sheremetyevo on flights of more than 30 airlines from around the world



Attention to the customer's needs and details of service, readiness to comply with additional customer requirements



Step-by-step management of all operations



Certified and trained staff with average work experience of 9 years



Flexible rates policy, the cost of services depends on the volume of cargo



The terminal is located closely to the aircraft parking places

Airlines-partners

We offer our services to shippers and consignees of live animals

Choosing us you get a guarantee of quality
services

Our contacts:

Mark Zelenov

Sales & Marketing Director

(495) 961-38-08

zelenov@shercargo.ru

Vladimir Teterkin

First Deputy General Director

(495) 258-66-79 (add. 34-02)

teterkin_vu@shercargo.ru